

SOREDI May 9, 2023

## AGENDA

- Who We Are
- FY22-23 Update
- Looking ahead



# Who we are

We work to serve the Grants Pass and Josephine County visitor industry by inspiring and driving visitation.

- Economic Development Agency
- Stabilize the visitor industry
- Manage visitor expectations
- Protect local livability
- Develop the destination & visitor experiences



Who we are

#### Vision

A year-round, robust, tour industry that is balanced with local livability needs to keep the friendly small-town values and sustain unique experiences within Josephine County.

#### Mission

Establish trust in the community by promoting our unique tourism assets while enhancing local livability.

#### Values

Community

Commitment

Energy

Transparency

Inclusion



## **Board of directors**

- Jill Thomey– Hellgate Excursions
- Tamara Bushnell– CHI Hospitality Group
- Mandi Delvaglio- GPSD # 7 (Teacher/ Former Tourism Director)
- Doug Bradley- Kensington Investment
- Josie Molloy– Grants Pass & Josephine Chamber of Commerce
- Ashley Crews-Weekend Beer Company
- Brittni Doyle Mama Bees Flower Farm
- Gina Bianco-Rogue Valley Vintners
- Kory Mahr– Orange Torpedo Trips
- Sydney Mitchell- Shoefly Downtown
- Hyla Lipson– Grants Pass Arts
- Lindsey Jones-Illinois Valley Comm. Development
- Valerie Lovelace, City Council Liaison

#### Empty Seats

- County Commissioner Liaison
- Financial Institution Representative



## How we Compare

	Budget	People Power	# Hotel Rooms	Tax Rate
Visit Grants Pass	\$824K	<ul><li>2- FTE</li><li>2- Agency of Record</li><li>1- Contractor</li><li>1- AmeriCorps Placement</li></ul>	1,160 (County)	12% City Tax
Travel Medford	\$1.56M	<ul><li>7- FTE</li><li>2- PTE</li><li>1- Agency of Record</li><li>1- Contractor</li></ul>	2,892	11% City Tax
Travel Ashland	\$456K	<ol> <li>1- FTE (shared addt'l with Chamber)</li> <li>1- Contractor</li> <li>1- Agency of Record</li> </ol>	1,550	10% City Tax



RIGHT LANE FOR REDWOOD EMPIRE OREGON CAVES GOLDEN GATE BRIDGE

> FY22-23 Review

MAY USE FULL LANE

LOB

# Occupancy

Occupancy by Quarter				
	Q1	JoCo + / -	Q2	JoCo + / -
Josephine	Jul –Sept		Oct - Dec	
2019	74.8%		60.9%	
2020	76.23		71.7%	
2021	79.7%		68.1%	
2022	74.9%		54.1%	
Jackson				
2019	74.8%	=	60.9%	=
2020	68.8%	9.7%	69.5%	3.1%
2021	81.1%	-1.8%	68.7%	9%
2022	77.6%	-3.6%	58.4%	-7.8%

Occupancy by Quarter				
	Q1	JoCo + / -	Q2	JoCo + / -
Douglas	Jul –Sept		Oct - Dec	
2019	72.4%	3.2%	51.9%	14.7%
2020	68.9%	9.6%	59.5%	17.0%
2021	79.3%	.5%	59.7%	12.3%
2022	75.5%	8%	51.7%	4.4%
Klamath				
2019	79.4%	-6.14%	52.2%	14.3%
2020	65.5%	14.1%	50.2%	29.9%
2021	75.6%	5.1%	60.7%	10.9%
2022	75.2%	4%	53.8%	.5%

Reporting through Q2 FY 22-23

Data provided in partnership with Travel Southern Oregon from Smith Travel Research

# Avg. Daily Rate

ADR by Quarter				
	Q1	JoCo + / -	Q2	JoCo + / -
Josephine	Jul –Sept		Oct - Dec	
2019	\$100		\$79	
2020	\$91		\$82	
2021	\$124		\$96	
2022	\$118		\$92	
Jackson				
2019	\$163	-63%	\$90	-13%
2020	\$92	-1%	\$90	-9.7%
2021	\$133	-7.2%	\$108	-12.5%
2022	\$132	-11.8%	\$104	-13%

ADR by Quarter				
	Q1	JoCo + / -	Q2	JoCo + / -
Douglas	Jul –Sept		Oct - Dec	
2019	\$111	-11%	\$89	-12%
2020	\$102	-12%	\$88	-7.3%
2021	\$144	-\$16.1	\$109	-13.5%
2022	\$152	-28.8%	\$117	-27%
Klamath				
2019	\$109	-9%	\$90	-13%
2020	\$98	-7.9%	\$82	=
2021	\$125	8%	\$101	-5.2%
2022	\$134	-13.5%	\$101	-\$9.7

Reporting through Q2 FY 22-23

Data provided in partnership with Travel Southern Oregon from Smith Travel Research.

# Marketing

#### **Off- Season Campaign Focus**

- Running Oct April
- Digital ad placements
- Search engine optimization
- Social media advertising
- Print advertisements
- Medford Airport
- Call to Action: Book Now





#### A Place That Grows on You

Grants Pass is the cream of the crop when it comes to agritourism destinations.

By Visit Grants Pass

## Marketing SAMPLES



There's always more to discover in Grants Pass, from fall harvest to fly-fishing, art walks to jet boats, cave exploration to pure relaxation. Escape to the destination that's fueled by the spirit of Oregon.
Take a new route. | visitgrantspass.com



Theres always more to discover in Grants Pass, from adventures in the wild to concerts in the park, relaxing spas to thrilling trails, chilled chardonnay to warm hospitality. Make your way to Southern Oregon's basecamp for fun. **Take a new route** | visitgrantspass.com

Have you ever wondered what's around the next bence?



# Marketing

Medford Airport: Lighted ad at the baggage carousel at the Medford Airport.



## **Public relations**

### **Destination Awareness**

- Quarterly Media Outreach
- Invites for Familiarization trips
- Collect pitchable Stories for Travel Southeron Oregon and Travel Oregon



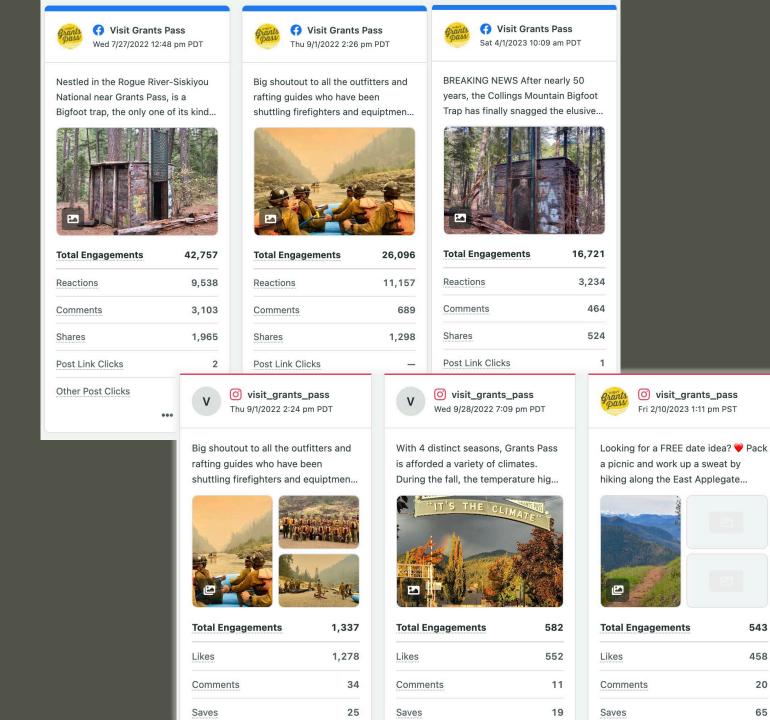
# Social Media

### Facebook

- Fans grew 79.2%
- Published 420 posts
- Engagement: +157%

#### Instagram

- Followers grew 22.2%
- Published 650 posts
- Engagement: +70%



543

458

20

65

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Visit Grants Pass Sponsored - @

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Holiday celebrations to a world of libations, feel the warmth of winter in Grants Pass.



visitgrantspass.com The Magic of Grants Pass

Learn more



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Don't miss the last First Friday of the year and annual Christmas Tree lighting in downtown Grants Pass!



VISITGRANTSPASS.COM Stroll into First Friday 5pm-8pm in the Historic District

Learn more

# Social Media (Paid)

#### Marketing Campaign:

- Impressions: 2,239,973
- Clicks: 29,072
- CTR: 1.30%
- CPC: \$0.61

#### **First Friday Stroll:**

- Impressions: 42,282
- Clicks: 1,130
- CTR: 2.29%
- CPC: \$0.25

#### <u>Benchmarks</u>: CTR: 0.90% / CPC: \$0.63

CTR and CPC are well outperforming the <u>Travel & Hospitality performance benchmarks from Wordstream</u>. Reporting through Q2 FY 22-23



A Place That Grows on You

Visit Grants Pass

comes to agritourism destinations.

Grants Pass is the cream of the crop when it

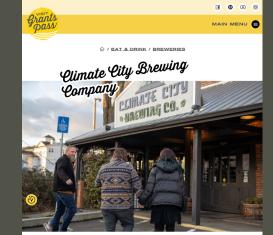
Sponsored · 🕘

Prants

EXPLORE STAY WINE & DINE BLOG

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## New Website



Located in the heart of Grants Pass, Climate City Brewing offers a wide selection of quality beers and food. Stay for a meal by the fire pit, grab a crowler to take home or visit on your way to a relaxing Rogue River float with The Paddled Pub.

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GET DIRECTIONS
<b>%</b> 541-479-3725
Sog SW G Street, Grants Pass, OR 97526
vww.climatecitybrewing.com



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Take A New Route





Articles



O THINGS TO ADD TO YOUR 2023 GRANTS PASS BUCKET LIST







DINING

WATCH THE VIDEO



FESTIVE HOLIDAY



# Website traffic

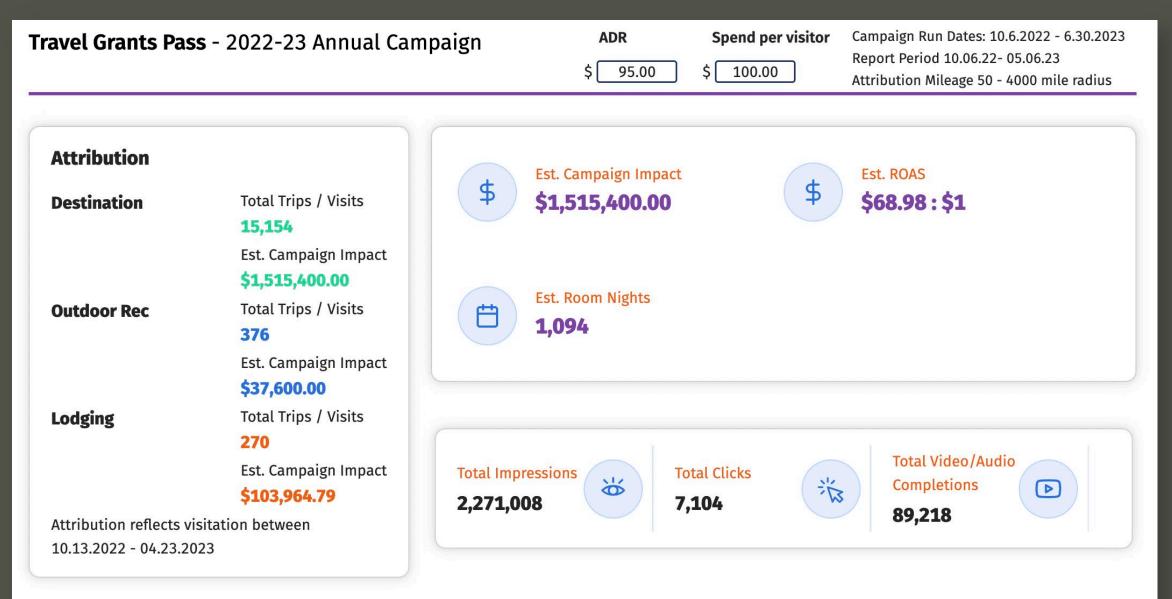
### Top Markets:

- Seattle
- Grants Pass
- Portland
- Los Angeles
- Las Vegas

### Conversions:

- Up 62.9% from paid search
- Lodging: 431
- Dining: 304





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Advertising visitor attribution represents a raw device count of the campaign's ad-exposed visitors observed in market and is not extrapolated.





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Measurements



### **Major Accomplishments**

- Hired second staff member
- Secured technical assistance grant for \$50k for Mainstreet work
- Shareable photo/video libraries
- AmeriCorp Placement for destination enhancement
  - Travel Oregon collaboration for Dollar Mountain and Wild Rivers Connectors
  - Destination Downtown





### LOOKING AHEAD

## Marketing

# Focus on building Visit Grants Pass and destination recognition. This will include:

- Increased public relations work for more story pitching and media interactions
- Sponsored content that highlights the year-round experience
- Targeted advertising with constant monitoring of campaign metrics.



### Strategic Partnerships

Relationship building and collaboration and further the work of Visit Grants Pass. Oregon's tour and travel industry is a collaborative network, and this takes association memberships to participate. Many of these organizations also provide conferences for continuing education and advocacy.



### **Global Sales**

Building brand recognition for the international buying market. Participation in this programming is in partnership with Travel Southern Oregon and Travel Oregon.

- Attend Go West Summit
- Hosting international travel trade representatives on familiarization trips.
- Provide education to local partners on how to get their lodging, guided services, or bookable experiences in the international buying chain.



