"The secret to success is constancy of purpose."

Benjamin Disraeli

# SOREDI Board of Directors Meeting

Rentec Direct, Grants Pass January 9, 2024



Southern Oregon Regional Economic Development, Inc. *Wildly Serious About Business* 

### Chartered in 1987

Southern Oregon Regional Economic Development, Inc. Wildly Serious About Business

## **SOREDI Purpose**

**Mission:** Advance business in Southern Oregon to foster economic vitality by helping companies and entrepreneurs launch, relocate, and prosper.

#### Focus: Traded-sector companies

Vision: Become the most business-friendly region on the west coast









# SOREDI Board Update

January 9, 2024





# **Business Oregon's Hub opportunity**

Regional Innovation Hubs are a key strategy in Business Oregon's 10 year innovation plan to advance the state's innovation economy. Hubs build and advance regional innovation ecosystems to support science - and technology -based entrepreneurs.

#### **Activities:**

- Technical Assistance
- Access to Capital
- Networking
- Talent Development
- Mentorship

# To be eligible for future funding, hubs must:

- Be traded sector focused
- Be industry agnostic
- Be accessible/ inclusive
- Have engaged representatives from local EDOs, SBDCs, Municipalities, higher education, and a cultural organization



# Approach

Forming "Hub Group"

(Mid 2022)

Abigail Schilling - Medford Coworking

**Cat Bonney** - Common Connections

Colleen Padilla - SOREDI

Dave Tribbett - SORIN

Heather Stafford - Rogue Workforce

Jim Teece - Local Entrepreneur

Josie Molloy - Josephine Chamber

Kim Freeze - RCC

Kim Young - SOREDI

Marshal Doak - SBDC

Marta Tarantsey - Business Oregon

Ruth Swain - SBDC

Taneea Browning - Crater Works

Vincent Smith - SOU

**Choosing Civic\* Possible** (Nov/Dec 2022) 

# Process

- **Discovery** (2022 March 2023)
  - Interviews 0
  - Surveys
  - Research 0
  - **Discovery** Report
- **Planning** (March June 2023)
  - Community Listening Sessions
  - Co Design Workshop 0
  - Community Feedback Sessions
  - Co Design Workshop
- **Plan Delivery** (July Current)
  - Approve Plan
  - Form a Steering Committee
- **Transition** (Current)
  - Establish partnerships
  - Apply for funding

# The Plan

- Ecosystem health could be improved
- Do not create something new
- Focus on the innovation ecosystem
- Five year independent cooperative program
- Manage joint resources and initiatives
- \$1.3 million over five years



Southern Oregon Innovation Hub Co-design workshop | 2023

# **Transition & Next Steps**

#### • Steering Committee (H5)

Abigail Schilling - Medford Coworking

Colleen Padilla - SOREDI

Jim Teece - Local Entrepreneur

Marshal Doak - SBDC

Taneea Browning - Crater Works

#### Business Oregon grant opportunity

- Spring 2024 through Summer 2025
- Up to \$750,000
- Applications due: February 20th, 2024

Southern Oregon Innovation Hub Co-design workshop | 2023

# Thank you!





# **RENTEC DIRECT**

Award-winning management software for landlords, property managers, and investors RENTECDIRECT.COM





# **RENTEC DIRECT**

Software for landlords, property managers, and investors.

- Location: Grants Pass, OR
- Founded in 2007
- Privately owned
- Debt-free

- 100% Oregon based staff
- 400,000+ active users nationwide
- INC. 5000 Fastest Growing Private Companies in America (7 years in a row!)

#### RI RENTEC DIRECT



# AFFORDABLE RENTAL MANAGEMENT SYSTEM

#### THE PROBLEM

Need multiple systems for:

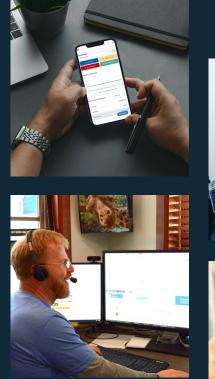
- Tracking income & expenses
- Collecting rent
- Meeting compliance requirements
- Sending reminders
- Marketing vacancies
- Growing your business & portfolio

#### THE SOLUTION

One program to AUTOMATE:

- Accounting
- Marketing
- Tenant communication
- Tenant screening
- Owner growth & retention
- Rent Collection









### **CORE PRODUCTS**

#### **Rentec Pro**

Software for landlords

#### **Rentec PM**

Software for property managers

Tenant

Screening

Rental applicant background checks

Online

**Payments** 

Online rent payments, vendor and owner payments

#### RENTEC DIRECT



New Clients Daily

# RENTEC DIRECT CLIENT PROFILE

#### Landlords, Property Managers, Investors

- 1-5,000 units
- Located in all 50 states
- 1-2+ experience managing properties

23.99 million landlords in the USA (target market)\* \*<u>Rental Protection Agency</u>



## CORE VALUES **KEY DIFFERENTIATORS**



**Customer Service** 



Organic Growth



System Security



**Client Workflow** 



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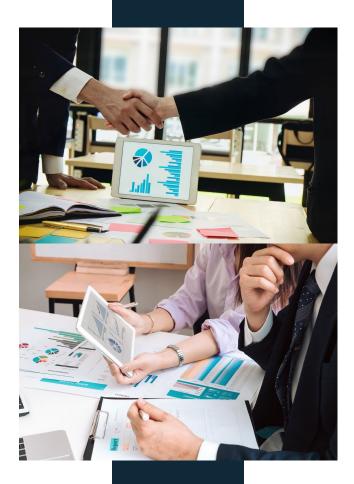


Automation

Education

Client Experience

**Personal Connection** 





#### AWARDS

INC 5000 Fastest Growing Private Companies in America 2023, 2022, 2021, 2020, 2019, 2018, 2017	Best in Biz Most Customer-Friendly Company of the Year 2022 Gold Medal Winner				
American Business Awards (Stevies) Company of the Year, Entrepreneur of the Year, Customer Service Dept of the Year 2023 Gold Medal Winner 2022, 2021, 2020, 2019, 2018	Globee American Best in Business Awards SaaS Company of the Year 2022				
AS SET Entrepreneur BiggerPockets <sup>®</sup> ych fin Forbes realtor.com					



# LOOKING AHEAD FUTURE GROWTH

- Enhance client services
- Proactive account management
- Mobile app development
- Minimal employee growth to maintain
  personal connections
- \$25 million by 2026

#### **2,850** New Clients 2023

#### **3,500** New Client Goal 2024



# Doing Business in Southern Oregon Benefits & Challenges





# **THANK YOU!**



#### ✓ SOREDIValues

Integrity Passion Collaboration Ingenuity Commitment



## **Call to Order & Welcome**

#### Chris DuBose, President

## Why Should a Business Owner Move to Southern Oregon?

Southern Oregon offers a great mix of livability, successful industry, talented employees, and is ideally situated on the West Coast between Portland and San Francisco. It's an ideal place to raise a family and work with a diverse group of community leaders and business owners, all while enjoying a successful career. You really can have it all in Southern Oregon.

Fun Fact: Chris has been part of Southern Oregon since 2001

**Book Recommendations:** *Liars Poker* by Michael Lewis

Movie Recommendations: All types of movies!



# INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

Leverage regional assets to strengthen the innovation and entrepreneurship ecosystem in Southern Oregon



### Regional Innovation Hub Business Plan Presentation

Civic\* Possible – Jason Schneider & Partners

2.2. Support innovation within existing companies. Foster relationships among companies and encourage collaboration

2.4. Formalize the entrepreneurial technical support system. Define the roles of regional organizations and services in the startup and entrepreneurship sector; partners should convene on a regular basis to brainstorm and share best practices



# INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

Leverage regional assets to strengthen the innovation and entrepreneurship ecosystem in Southern Oregon



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### **Business Presentation**

Rentec Direct, Nathan & Kaycee Miller

Member since February 2019

2.2. Support innovation within existing companies. Foster relationships among companies and encourage collaboration.





#### ✓ SOREDIValues

Integrity Passion Collaboration Ingenuity Commitment

> Southern Oregon Regional Economic Development, Inc. Wildly Serious About Business

### Executive Committee Report, Consent Agenda

#### Tom Fischer, Board Vice President Business Recruitment & Retention (BRR) Committee Chair Why Should a Business Owner Move to Southern Oregon? There is a high quality of life—not the horrendous traffic of metropolitan areas. People in Southern Oregon generally

metropolitan areas. People in Southern Oregon generally know how to take time away from work to accomplish other goals.

Fun Fact: Tom is one out of ten children!

Book Recommendations: Resurrection by Leo Tolstoy; How to Change Your Mind by Michael Pollen

Movie Recommendations: Out of Africa



#### SECTION 2. APPOINTING AUTHORITY

The Appointing Authority for the SOREDI Board of Directors is the Board of Directors. To conduct business as the Appointing Authority, a quorum is required.



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### Board Roster & Executive Committee Mid-year updates, Recommendations

Bios for two new prospective board members and recommendations for changes tot the executive committee can be found in the board packet.

Board of Directors will serve revolving four (4) year terms, with no more than seven (7) of the Director's term expiring in each year. A Director with a term that has expired, or will expire, may be nominated and re-appointed for an additional term(s).

Reappointment to the Board of Directors shall be made by the Appointing Authority. Directors may serve a maximum of twelve (12) consecutive years.

In extraordinary circumstances, approval to serve one (1) additional four (4) year term, or portions thereof, may be granted by the Appointing Authority as recommended by the Executive Committee.

#### SECTION 1. GOVERNANCE

The government of SOREDI shall be vested in the Board of Directors which shall have control of its property and the direction of its affairs.



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## SOREDI Financial Report For the Years Ended June 30, 2022 & 2023

Jewell Stone, Senior Staff Accountant – Isler Medford LLC

Isler has been providing auditing services for SOREDI since 2013!

A Copy of the audit is provided for all board members, along with talking points from Jewell, and can be found in the meeting packets.



INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

INITIATIVE 3. TALENT

NITIATIVE 4. TOURISM

INITIATIVE 5. PLACEMAKING



Southern Oregon Regional Economic Development, Inc. Wildly Serious About Business Agency Report

Colleen Padilla, Executive Director

#### ✓ Staff congratulations

- ✓ Current membership recap @ 1/3/24
- ✓ Current work priorities
  - One Rogue Valley Report Card
  - PIER Sub-recipient Role
  - Regional Innovation Hub
  - One Rogue Valley Breakfast
  - Enterprise Zone Annual Filings
- ✓ Partner collaborations
- ✓ Elected Officials Social
- ✓ State of the Rogue Valley Breakfast



INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

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Southern Oregon Regional Economic Development, Inc. *Wildly Serious About Business* 

## **Congratulations Amy Browne!**

- ✓ Celebrating 4 years with SOREDI
- ✓ Anniversary, January 2
- ✓ Amy was hired as a business development manager and then quickly pivoted to provide grant management assistance during the pandemic.
   She was later promoted to Operations Manager and is an asset to the SOREDI Team!



Sports also hold a special place in Amy's heart, particularly her passion for watching the Oregon Ducks in action!

INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

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## Membership Aging, Stats

#### ✓ Membership accounts for 51% of our FYE 24 Budget

- ✓ Aging receivables @ 1/4/2024 \$11,825
- ✓ Total short of budget \$47,604
  - ✓ Josephine County = \$34,521.70
- ✓ 12 non-renewals, including Josephine County
- ✓ All Chambers and both SBDC's are Associate Members (no fees exchanged)

	New	In-Kind to date	Not Renewed	Invoiced Count	Paid Count	% Count Paid	Invoiced	Invoiced Paid	% of Invoiced Paid
Champions	2	2	8	56	41	73%	\$ 30,250.00	\$23,100.00	76%
Underwriters	1	1	2	51	46	90%	\$ 67,600.00	\$61,825.00	91%
Ex Underwriters		1	1	18	17	94%	\$ 52,250.00	\$46,750.00	89%
Jurisdictions		N/A	1	15	14	93%	\$ 213,325.23	\$178,803.51	84%
Friends		0		2	0	0%	\$ 550.00	\$0.00	0%
	3	4	12	142	118	83%	\$ 363,975.23	\$310,478.51	85%

INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

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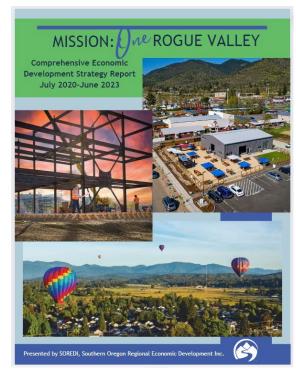
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## **Current Work Priorities**

#### ✓ One Rogue Valley Report Card

The name "One Rogue Valley" embodies the vision for Southern Oregon that includes Jackson and Josephine Counties as a united region that prioritizes collaboration.

- ✓ The CEDS is a required 5-year strategy for all economic development districts
- Working to complete 20-page printed publication which will be provided to all attendees at our State of the Rogue Valley Breakfast
- ✓ "Report Card" includes case studies and key work of SOREDI during the first three years of the CEDS (July1 2020-June 2023) - covering work during the pandemic, the wildfires, and regular functions of SOREDI respective to the CEDS Initiatives



✓ INITIATIVE 1. BUSINESS DEVELOPMENT Ensure thoughtful, sustainable, and equitable economic growth by strategically promoting the region as a destination for business expansion and relocation

Southern Oregon Regional Economic Development, Inc. *Wildly Serious About Business* 

## **Current Work Priorities**

✓ PIER Subrecipient Role – Wildfire Response

Planning, Infrastructure, and Economic Revitalization (PIER) – Jackson County

SOREDI has several roles in this post-wildfire response effort:

- ✓ Member for the PIER Selection Committee
- Sub-recipient of funds for economic revitalization. This is a big lift for SOREDI and key to the success of the sub-grantees who may be approved for economic revitalization grants. This is CDBG-DR funding from the federal government, and we are reviewing the manual and working on executing a contract with Oregon Housing & Community Services. RVCOG is also expected to be a sub-recipient for planning and infrastructure funds.
- ✓ Sub-grantee of funds, pending approval by the selectin committee. Considered uses by SOREDI - direct business grants and low interest, forgivable loans.
- ✓ This is a 5-year proposition for SOREDI and will necessitate separation of duties internally and minimally, the hiring of grant coordinator to oversee the subrecipient role.
- ✓ **Budget impacts** revenues and expenditures expected.

INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

Leverage regional assets to strengthen the innovation and entrepreneurship ecosystem in Southern Oregon



Southern Oregon Regional Economic Development, Inc. *Wildly Serious About Business* 

## **Current Work Priorities**

- ✓ Regional Innovation Hub Implementation
- The Hub 5 transition committee is working now to create governance documents, a communication plan, and job description for a potential ecosystem steward.
- An agency which could be SOREDI will need to be selected by the Hub 5 to be the lead organization for an implementation grant from Business Oregon. Letters of support with clearly defined commitments will be required from partners.
- If SOREDI is determined to be the best option for this continued work, we will need to be the employer for the ecosystem steward, who will be directed by the governing/advisory body for the Regional Innovation Hub also yet to be determined.
- **Civic Possible** is contracted to complete this next phase and submit our collective grant application for implementation funding. Deadline is February 23.
- Budget impacts revenues and expenditures expected if SOREDI is selected.
- Business Oregon expects to make awards in April/May 2024 for one year funding.

Ensure thoughtful, sustainable, and equitable economic growth by strategically promoting the region as a destination for business expansion and relocation



### **Current Work Priorities**

- ✓ Enterprise Zone Management and Annual Filings
- SOREDI serves as Enterprise Zone Manager for 4 zones and works in tandem with both county assessors, Business Oregon and the Oregon Department of Revenue.
- About 30 open applications with Annual Filings due April 1

#### **One Rogue Valley Report Card Metrics:**

- ✓ 19 applications authorized, creating and retaining 613 jobs
- Capital Investments 2020-2023: \$120,883,538
- ✓ Wage Impact: \$30,663,486\*
- ✓ Total Estimated Impact: \$151,547,024

\*based on Business Oregon's average wage data for the Rogue Valley

INITIATIVE 2. INNOVATION AND ENTREPRENEURSHIP

INITIATIVE 3. TALENT

NITIATIVE 4. TOURISM

INITIATIVE 5. PLACEMAKING



## **Current Work Priorities**

- ✓ One Rogue Valley Breakfast Thursday, February 29, 8-11 am @ the Rogue Valley Country Club, Medford
- Event Sponsor: Key Bank
- Registration goes live January 11! Early Bird Member Tickets \$30 includes breakfast. After February 15, ticket price is \$50.
- Table Sponsors 5 open slots remain; includes 2 complimentary tickets, table signage and a sponsor ad in the One Rogue Valley Report Card

Program Agenda: Josh Lehner, Oregon Economist

Industry Panel – Manufacturing, Technology, Health Care Moderated by Breanne Eagles, Moss Adams

Partner Panel – How we Work Together: Chambers, SBDC's, Workforce Development Moderated by Kaycee Miller, Rentec

Keynote: Paige Webster, Webster Global Site Selectors - Keynote

1.1.3. Coordinate business visits with regional partners, including workforce and technical assistance...

3.1. Strengthen partnerships between the region's public sector and private sector, including economic development organizations, workforce development entities, and educational institutions, to ensure alignment of employer needs and training programs.

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### **Partner Collaboration Required!**

- ✓ SOREDI is a member of the Grants Pass BRE Committee and the Ashland Chamber of Commerce "Foster Business Growth" Committee. We also provide quarterly delegation reports to the Medford Chamber of Commerce.
- Regional Economic Vitality Conversations REV Chats. Since 2017, SOREDI has increasingly engaged chambers in more dialogue and active participation. In 2020, SOREDI began to facilitate quarterly conversations with Chamber to coordinate services and keep one another informed. Today, the REV Chats include participation from Rogue Workforce and elected officials.
- SBDC Advisors & Partner Socials. On December 13, SOREDI hosted a social at Wild River Brewing in Grants Pass. Attendees included several Rogue Community College SBDC Advisors, Business Oregon, Rogue Workforce Partnership, the Grants Pass Chamber of Commerce and the City of Grants Pass. These are intentional designed to help us better understand one another's strengths so that we can provide better, warmer referral to one another to benefit the business/entrepreneur!
- ✓ SOREDI Business Recruitment & Retention Committee (BRR). This committee began in the late 1990's and is back after a 3-year hiatus. Includes partner agencies and business members. Many initiative to date have been vetted by the BRR. Meets the first Friday of each month, alternating locations between the two counties.

 3.1. Strengthen partnerships between the region's public sector and private sector, including economic development organizations, workforce development entities, and educational institutions, to ensure alignment of employer needs and training programs.



Southern Oregon Regional Economic Development, Inc. *Wildly Serious About Business*  FORMAL INVITE

2ND ANNUAL ONE ROGUE VALLEY

# **ELECTED OFFICIALS**

#### **APPRECIATION & MIXER**

JAN. 29, 2024, 4:00-6:30 PM CENTRAL POINT CITY HALL

HOSTED BY



**Rogue Valley** Council of Governments



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## **Continued Board Discussion: Key Strategies and Prioritization**

#### Agenda Build for February 13 meeting: Rogue Valley International Airport Medford



Southern Oregon Regional Economic Development, Inc. Wildly Serious About Business

#### Colleen Padilla, Executive Director, colleen@soredi.org

Full digital packet of all reports, and a meeting summary, will be emailed within one week.