

April 3, 2020

Dear SOREDI Loan Client,

We appreciate your business and we know that the current environment may be causing you concern. Most of our staff is working remotely but we are still available to respond to your emails and phone calls. In person visits are not possible at this time.

If you have already sent in your April loan payment, thank you! Please know that your check may not clear as quickly as normally would. Invoiced payments for loans due 04/01/2020 will be held and batch processed later this month with a 04/01/2020 effective date. If you are accustomed to personally dropping off your payment, please send them to our mailing address: **1311 East Barnett Road, Ste. 301, Medford, OR 97504**

SOREDI would like to take this time to share what our normal protocols are for our loan program and assure you that we are here to help you.

- We can modify existing loans on a case by case basis including payment restructuring to fit cash flow.
- We do not charge late fees.
- We can offer temporary forbearance of payments.

If your business is experiencing difficulty due to the current COVID-19 crisis, SOREDI is authorized to offer payment accommodations during this time which may include payment deferrals, extended due date or other loan modifications. We need to hear from you directly regarding your concerns and requests for potential modifications no later than April 20, 2020.

You may call Noland Alston, Business Development Loan Manager, directly to discuss at (541) 200-2181 or send him an email at noland@soredi.org. He will respond as quickly as possible. You may also reach out to me directly with any other concerns or needs. My direct contact information is below.

We look forward to hearing from you and we wish you the best in this uncertain time. Thank you again for your business.

Sincerely,



Colleen Padilla, Executive Director
colleen@soredi.org, (541) 601-6918

October 2019

SUSTAINING UNDERWRITER
Jackson County
Josephine County
City of Grants Pass
City of Medford

EXECUTIVE UNDERWRITER
AllCare Health
Asante
Avista Utilities
Banner Bank
Brophy Schmor, LLP
Cow Creek Band of Umpqua Tribe of Indians
First Interstate Bank
Harry & David Operations
Hunter Communications
Jordan Cove, LNG
Lithia Motors Inc.
Moss Adams, LLP
PacifiCorp
Peoples Bank
Regence BlueCross BlueShield
Rogue Credit Union
TribalOne
US Bank
Washington Federal
Zeal

UNDERWRITER
Amy's Kitchen
Ausland Group
Boise Cascade, LLC
Breeze Capital Management LLC / Standard Financial
Britt Music and Arts Festival
Carestream
Cascade Wood Products
Coldwell Banker Commercial NW
Cummins, Inc.
Cutler Investment Group
Dutch Bros
Erickson, Inc.
Evergreen Federal Bank
Fire Mountain Gems & Beads
HamCon Builders
Hellgate Jetboat Excursions
Interior Office Concepts, Inc
Jackson County Fire District 3
JB Steel, Inc
KDP Certified Public Accountants, LLP
KDRV
KeyBank
Knife River Corporation
KOGAP Enterprises, Inc.
KTVL
Laminate Technologies
Linde Group
MasterBrand Cabinets, Inc.
Medford Fabrication
Met One Instruments
Morgan Lodging, LLC
Murphy Company
Naumes, Inc.
Neuman Hotel Group
OMEP - Oregon Manufacturing Extension Partnership, Inc.
Oregon Tech
ORW - Ogden, Roemer, Wilkerson
Pacific Retirement Services
PINS, LLC
Plexis Healthcare
Providence Medford Medical Center
Rogue Community College
Rogue Disposal & Recycling
Rogue Workforce Partnership
S & B James Construction
Southern Oregon Sanitation
Southern Oregon University
SPACE LLC
Spectrum Business
Tekmanagement
Timber Products Co
Umpqua Bank
Valley Immediate Care
ZCS Engineering & Architecture